

**CORRIGENDUM NO. CREATE/AI-IMAS/RFP/2026-27/01/CORR-02
(CONSOLIDATED)**

Date: 01.10.2026

Subject: Corrigendum-II and Consolidated Responses to Pre-Bid Queries – RFP No. CREATE/AI-IMAS/RFP/2026-27/01 dated 25.09.2026 for Selection of a Development Partner for Design, Development, Implementation, Integration, Commissioning and Operations & Maintenance of the AI-Enabled Integrated Monitoring and Analysis System (AI-IMAS) for CBWTFs and STPs in Uttar Pradesh.

Reference:

1. RFP No. CREATE/AI-IMAS/RFP/2026-27/01 dated 25.09.2026.
2. Pre-Bid Meeting held on 29.09.2026 at CREATE, IIIT Lucknow Campus.
3. Pre-bid queries received from prospective bidders
4. Corrigendum No. CREATE/AI-IMAS/RFP/2026-27/01/CORR-01, if issued.

All prospective bidders are hereby informed that, in continuation of the above RFP and pursuant to the pre-bid meeting and queries received, the following clarifications and amendments are issued. This Corrigendum shall form an integral part of the RFP. In case of any inconsistency between this Corrigendum and the original RFP, the provisions of this Corrigendum shall prevail. All other terms and conditions of the RFP, which are not specifically amended herein, shall remain unchanged and binding on all bidders.

PART A – AMENDMENTS TO RFP

S. No.	RFP Clause / Page	Existing Provision	Clarification / Amendment	Revised Provision to be Read
A-1	Section 8.1, Criterion 1, Page 35	"Registered under the Companies Act, 2013 or its predecessor, or under other applicable law governing the bidder's constitution, and in continuous existence for not less than five years as on the date of publication of this RFP."	The five-year continuous existence requirement is relaxed for startups and CREATE-incubated companies. An LLP registered under the LLP Act, 2008 is eligible under "other applicable law". Experience of promoters/founders/key personnel may be considered for technical evaluation, but not for the legal existence of the bidder.	Revised Criterion 1: The bidder shall be a legal entity registered in India under the Companies Act, 2013, the LLP Act, 2008, or any other applicable law, and shall have been in continuous existence for not less than two years as on the date of publication of this RFP.
A-2	Section 8.1, Criterion 2, Page 35	"Not less than ₹2.5 Crore averaged over the last three audited financial years, namely FY 2023–24, FY 2024–25 and FY 2025–26; waived off for startups in acceleration phase OR the original equipment manufacturer proposed by the bidder shall have a minimum annual turnover of ₹100 Crore in the last audited financial year, namely FY 2025–26."	"Startup in acceleration phase" is defined. A DPIIT-recognised startup or a startup incubated/accelerated by CREATE/IIIT Lucknow/StartInUP may claim the waiver. Documentary evidence required. If the startup does not qualify for the waiver, it may rely on the proposed OEM's turnover of ₹100 Crore in FY 2025–26.	Revised Criterion 2: The average annual turnover requirement is waived for startups in acceleration phase. "Startup in acceleration phase" means a startup recognised by DPIIT or incubated/accelerated by CREATE/IIIT Lucknow or recognised under StartInUP, and currently undergoing a structured acceleration/incubation programme. A certificate from the incubator/accelerator or DPIIT recognition shall be submitted.

A-3	Section 8.1, Criterion 4, Page 35	"Not fewer than ten technical professionals on the rolls of the bidder as on the date of bid submission."	The requirement is relaxed for startups and may be met partly through the proposed OEM/technology partner. Definition of "technical professionals" is provided.	Revised Criterion 4: The bidder shall have not fewer than ten technical professionals on its rolls, or on the rolls of its proposed OEM/technology partner/subcontractor, subject to at least five being on the rolls of the bidder. For DPIIT-recognised startups or CREATE-incubated companies, the requirement shall be five technical professionals on the rolls of the bidder, and the balance may be committed through the OEM/technology partner. "Technical professionals" shall include software engineers, AI/ML engineers, data engineers, DevOps engineers, QA/test engineers, cybersecurity professionals, integration engineers, and domain experts in environmental regulation. A certificate from the HR/authorised signatory shall be submitted.
A-4	Section 8.1, Criterion 5, Page 35	"Valid ISO 9001:2015 and ISO/IEC 27001:2022 certifications."	For startups, DPIIT recognition may be accepted in lieu of ISO 9001:2015. For ISO/IEC 27001:2022, the bidder may submit its own certificate, its OEM/technology partner's certificate for platform components, or an undertaking to obtain certification/complete a CERT-In empanelled security audit before Go-Live.	Revised Criterion 5: The bidder shall submit valid ISO 9001:2015 and ISO/IEC 27001:2022 certifications. For DPIIT-recognised startups or CREATE-incubated companies, a valid DPIIT/StartInUP recognition certificate may be accepted in lieu.

A-5	Section 8.1, Criterion 7, Page 35	"Valid Goods and Services Tax registration of Uttar Pradesh and Permanent Account Number."	A bidder having an operational office at Lucknow but currently holding GST registration in another State may participate by submitting its existing valid GST registration and an undertaking to obtain Uttar Pradesh GST registration before contract commencement or within a specified period from the date of award.	Revised Criterion 7: The bidder shall have a valid Goods and Services Tax registration in India and a Permanent Account Number. Where the bidder does not presently hold Uttar Pradesh GST registration, it shall submit its existing valid GST registration and an undertaking to obtain Uttar Pradesh GST registration before commencement of the contract or within 30 days from the date of award, whichever is earlier. PAN is mandatory at bid submission.
A-6	Section 9.1.1 / Section 8.1 / Annexure 4, Pages 36, 35, 65	Section 9.1.1 states that pre-qualification shall be assessed against "eleven criteria" under Section 8.1. However, Section 8.1 and Annexure 4 contain nine criteria.	Typographical error. There are no additional Criteria 10 and 11. The pre-qualification criteria are the nine criteria listed in Section 8.1 and Annexure 4.	Revised Clause 9.1.1: The reference to "eleven criteria" shall be read as "nine criteria" listed in Section 8.1 and Annexure 4 – Pre-Qualification Form.
A-7	Section 5.1, Page 24	Phase I extends over fifteen months from date of signing, comprising three-month Go-Live at Lucknow and twelve-month state-wide rollout.	Revised to clarify that the three-month Go-Live is at Lucknow & Barabanki's chosen facilities, followed by O&M phase of twelve months and concurrent state-wide on-boarding of facilities.	Revised Section 5.1: This phase extends for three months from the date of signing of the Master Services Agreement, comprising a three-month Go-Live at Lucknow & Barabanki's chosen facilities followed by O&M phase of twelve months and concurrent state-wide on-boarding of facilities. Licences and infrastructure are procured in the Department's name free of encumbrance at installation. All licences shall be perpetual, issued/assigned in the Department's name, surviving contract expiry or termination and non-renewal of annual support.

A-8	Section 5.1.1, Page 24	Hosting shall be on a MeitY-empanelled Government Community Cloud, with empanelment current at bid submission and maintained throughout the contract.	Simplified language.	Revised Section 5.1.1: Hosting shall be on a MeitY-empanelled Government Community Cloud for all the training and inferencing compute, Storage and other cloud infrastructure need.
A-9	Section 5.1.3, Page 25	Security audit: After UAT, before go-live, by a CERT-In empanelled auditor, arranged and paid for by the Development Partner, covering VAPT for application.	Detailed clarifications provided on UAT process, synthetic data, security audit scope, and test case coverage.	Revised Section Security audit: After UAT, before go-live, by a CERT-In empanelled auditor, arranged and paid for by the Development Partner, covering VAPT for application covering at-least 50% of the use cases and functional dashboard with finalized alerts, triggers, health cards on synthetic data (where facility data is not available).
A-10	Section 5.1.5, Page 25	Go-Live of the project	Clarification on the Go-Live process	Revised Section 5.1.5: The completion of UAT & Training certifies systems fitness & readiness and availability of all underlying licensed Software and Infrastructure (Cloud Services). Immediately after UAT & Training: (a) The Development Partner issues a Platform Readiness Notice to CREATE identifying the outstanding dependency by facility (if any). This means platform is ready with: i. Installation of Software Server Components (Application Server, Database Server, etc.) as per solution architecture on the Cloud Infrastructure provisioned by CREATE, hosting of developed application on the Software Server. ii. At least 50% of the use cases are functional in the dashboard with their respective alerts, health cards*. iii. If facility's data is not available, remaining use cases should be functional with synthetic data. (b) The CREATE /IIIT Lucknow issue acceptance within 15 days of the submission of Platform

				readiness notice. From the date of acceptance by CREATE /IIIT Lucknow, AI-IMAS becomes Go-Live. (c) For reasons beyond the control of development partner such as non-availability of data the Go-Live shall not be withheld as the underlying Infrastructure i.e. Software, Cloud infrastructure are already being consumed. Revised section 5.1.7 System Expansion phase: (a) State-wide on-boarding of facilities (CBWTF, STPs) would begin with provisioning of their account in Operator's dashboard (b) Data is ingested* in the Live dashboard for the respective Facility's Go-Live as per revised section 5.1.5 above. (c) Development partner submits the data ingestion report of all facilities *In cases where the selected facilities' requisite data is not available for ingestion for use cases (irrespective of them not integrated with CPCB/other data sources or they themselves are not generating the requisite data), Development partner has to show the working of fully functional dashboard with finalized alerts, triggers, health cards on synthetic data.
A-11	Section 6.1, Page 27	Structure of Commercial Bid – four heads: A (Software), B (Infrastructure), C (Implementation), C1 (Misc), D (Recurring 1st year), E (Recurring 2nd & 3rd year).	Revised clear structure: Heads A, B, C, D for bid evaluation; Heads E and F not in evaluation; infrastructure on actuals.	Revised Section 6.1: The Commercial Bid shall be submitted in Form C#1 and shall be structured into the following heads: 1. For bid evaluation: (a) Head A — Software and platform licences. The one-time cost of all platform licences required for the solution, quoted as perpetual licences issued or assignable in the name of Department.

				(b) Head B — Implementation services. The one-time cost of all professional services Go-Live execution at Lucknow, UAT, including calibration post UAT and system expansion across all facilities. (c) Head C — Misc services - Any critical services required for making the project success, not covered anywhere else. (d) Head D — Recurring charges for the Operations and Maintenance Phase for the first year: i. The annual software support and subscription renewal; ii. The annual charge for support and maintenance of the platform. 2. Not taken into bid evaluation: (a) Head E - Misc services - Any ancillary service that is required for effectively delivering the value may be listed here. (b) Head F - Recurring charges for the Operations and Maintenance Phase for Second & Third year: i. The annual software support and subscription renewal; ii. The annual charge for support and maintenance of the platform. 3. Procured on Actual: (a) During implementation till Go-Live and post implementation all compute and GPU Infrastructure to be procured on actuals from MeitY empanelled Government Community Cloud. All prices shall be quoted in Indian Rupees, exclusive of Goods and Services Tax, and shall be firm and fixed for the duration of the contract. The Total Bid Value for the purposes of the QCBS
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				computation shall be the arithmetic sum of Heads A, B, C & D exclusive of tax.
A-12	Section 6.2, Pages 28-30	Payment Milestone Schedule – Tables 6.2.1, 6.2, 6.3, 6.4 - missing terms for Ancillary services	Revised milestone tables: 6.2.1 - 6.2.6 covering M1 software; M2-M6 implementation; M7-M8 recurring 1st year; M9 infrastructure; M10 Ancillary; M11-M12 recurring 2nd & 3rd year.	Revised Section 6.2: Payments shall be made against the milestones set out as per the table in Annexure - Revised Payment Milestone Schedule
A-13	Form C#1, Pages 93-95	Commercial Form – old heads: A, B, C, C1, D, E.	Revised Form C#1 to reflect new heads: A, B, C, D for evaluation; E and F not in evaluation; total bid value A+B+C+D.	Revised Form C#1: As per Annexure - Revised Form C#1 — Commercial Form

PART B – CONSOLIDATED RESPONSES TO OTHER PRE-BID QUERIES

SN	Name of the Bidder	RFP Section / Page	Query / Issue Raised	Clarification / Amendment
B-1	White Ray Technologies Pvt Ltd.	Section 8.1 – Criterion 1	Minimum five years of existence; DPIIT-recognised Startup incorporated within last five years; alternative experience of promoters/founders/key personnel.	Addressed in Part A, SN A-1.
B-2	White Ray Technologies Pvt Ltd.	Chapter 8.1 – Criterion 2	Turnover / Startup exemption; eligibility conditions; documentary evidence; DPIIT Startup within last five years.	Addressed in Part A, SN A-2.

B-3	White Ray Technologies Pvt Ltd.	Chapter 8.1 – Criterion 7	Uttar Pradesh GST registration; bidder has Lucknow office but GST in another State.	Addressed in Part A, SN A-5.
B-4	White Ray Technologies Pvt Ltd.	Chapter 8.1 – Criterion 5	ISO 9001:2015 and ISO/IEC 27001:2022; DPIIT startups without certifications; OEM/partner certificates.	Addressed in Part A, SN A-4.
B-5	White Ray Technologies Pvt Ltd.	Chapter 9.1.3 / Form T#2	Similar project experience – alternative evidence for startups/newly incorporated companies without formal purchase orders/work orders.	Alternative documentary evidence shall be accepted. CREATE may verify client references. The Evaluation Committee shall assess relevance, scale, and nature of the project. Additionally, for Chapter 9.1, the technical evaluation the mention of bidder may be read as bidder/OEM.
B-6	White Ray Technologies Pvt Ltd.	Chapter 9.1.3 / Form T#2	Prior experience of promoters/founders/key technical personnel for technical evaluation.	Relevant experience of promoters, founders, and proposed key technical personnel in executing comparable AI/ML/IoT projects prior to incorporation may be considered for technical evaluation, subject to appropriate documentary evidence and client verification. Such experience shall not substitute mandatory pre-qualification criteria requiring the bidder's own legal, financial, or certification standing.
B-7	White Ray Technologies Pvt Ltd.	Chapter 8.1 – Criterion 9	Manufacturer Authorisation Form / self-developed solution with multiple open-source, commercial, internally developed AI/ML components.	Please refer to the RFP clause Chapter 8.1, SN 9.
B-8	White Ray Technologies Pvt Ltd.	Chapter 9.1.1 / Chapter 8.1 / Annexure 4	Inconsistency in number of PQ criteria – Section 9.1.1 says eleven; Section 8.1 and Annexure 4 contain nine.	Addressed in Part A, SN A-6.

B-9	Artizence Systems LLP	Section 8.1, Criterion 1	Can an LLP registered under the LLP Act, 2008 apply?	Addressed in Part A, SN A-1. An LLP registered under the LLP Act, 2008 is eligible under "other applicable law governing the bidder's constitution".
B-10	Artizence Systems LLP	Chapter 8.1, Criterion 1	Can an LLP or Pvt Ltd operational for only 2 years apply?	Addressed in Part A, SN A-1.
B-11	Artizence Systems LLP	Chapter 8.4 (Criterion 4)	Ten technical professionals on rolls; Startup does not have 10 full-time professionals; can hire required manpower.	Addressed in Part A, SN A-3.
B-12	Artizence Systems LLP	Chapter 8.2 (Criterion 2)	Startup does not have revenue exceeding ₹2.5 Crore; eligible as MSME? Apply through associated company with revenue above ₹2 Crore?	Addressed in Part A, SN A-2.
B-13	Artizence Systems LLP	Chapter 6.2.1, Page 24	Is there any provision for upfront payment or a contract execution fund once the contract is awarded?	Please refer to part A, SN A-12
B-14	SEPL	Chapter 2 / RFP Schedule, SN 10, Page 6	Technical Presentation at 10:00 AM same day as pre-qualification evaluation at 11:00 AM.	Accepted. Technical Presentation and Prototype Demonstration shall be held on 16.10.2026 from 14:30 hours onwards, after completion of pre-qualification evaluation at 11:00 hours. Bidder-wise slots shall be intimated by e-mail/call.
B-15	SEPL	Chapter 4 / 4.1 Integration Scope, Page 12	Government payment gateway – none of the use cases covers payments, may be dropped.	Accepted.
B-16	SEPL	Chapter 4 / 4.2.3 Multi-modal Fusion, Page 14	Reference to "Section 2.2 & 2.4" – sections missing.	Typographical error. The reference shall be read as Section 4.1 (Use-Case Inventory).

B-17	SEPL	Chapter 4 / 4.3.1, Page 16	Roles and responsibilities of CREATE are missing.	CREATE is the contracting authority and procurement nodal agency. CREATE shall issue RFP and corrigenda; constitute evaluation committees; signs MSA with selected bidder, approve technical certifications; certify invoices & release payments; coordinate with UPPCB; and monitor contract performance. UPPCB remains the end user and data owner. IIIT Lucknow provides technical approval and UAT certification.
B-18	SEPL	Chapter 4 / 4.3.2, Page 17	Roles & Responsibility of Development Partner SN 2 – LED video wall, networking are out of scope as per Section 4.1.	Typographical error. Section 4.3.2 SN 2 stands deleted.
B-19	SEPL	Chapter 4 / 4.4.1, Page 18	Infrastructure requirements – GPU, server, and training – are limited or would be expanded?	The Bill of Materials is indicative. All the infrastructure required for the solution to work for training and inferencing, as compute, RAM, GPUs have to be procured on cloud on actual basis. The cloud provider has to be MeitY empanelled Government Community Cloud.
B-20	SEPL	Sections 5.1, 5.2 & 5.3, Page 21	Section requires clarification on phases and clear Go-Live of the project; simplify phases and expectations.	Addressed in Part A, SN A-7. The phases and Go-Live have been defined with clarity.
B-21	SEPL	Sections 6.1, 6.2, 6.3, Pages 24–26	Commercial bid structure not clear; Head C1 payment terms not listed.	Addressed in Part A, SN A-8. The Heads have been revised for clarity.
B-22	SEPL	Section 6.5, Page 26	Price variation due to change in GST rate.	Prices are exclusive of GST. Any statutory change in GST rate shall be borne by CREATE/Department. No other price escalation is admissible.
B-23	SEPL	Section 7.1, Page 27	Language of bid – instead of Hindi & translation, simply English to avoid misinterpretation.	As per RFP.

B-24	SEPL	Section 8.1, Page 30	Define "Acceleration Phase" for turnover waiver.	Please refer to Part A, SN A-2
B-25	SEPL	Section 9.1.1, Page 31	Says "eleven criteria" at Section 8.1; PQ criteria are nine, typo may be corrected.	Please refer to Part A, SN A-6
B-26	SEPL	Section 9.1.2, Page 31	"Destroyed in accordance with Portal's procedures" – bid submission is offline.	Since submission is offline, the reference to Portal procedures is deleted. Commercial Envelopes of non-qualified bidders shall be returned unopened or retained in safe custody as per CREATE's offline record-management procedure.
B-27	SEPL	Section 9.1.5, Page 32	Absence will forfeit "twenty marks"; Criteria says 40 marks allotted for attendance & presentation.	The marks for Technical Presentation and Prototype Demonstration shall be as per the technical scoring matrix. The words "twenty marks" shall be read as the marks actually allotted to that criterion in the matrix.
B-28	SEPL	Section 9.3.1, Page 33	Total Bid Value being sum of Heads A, C and D – clarity needed.	Please refer to part A, SN A-11
B-29	SEPL	Section 10.4, Page 34	"Submission is complete that every file has been uploaded" – submission is offline.	The word "uploaded" shall be read as "submitted/deposited" in the designated box at CREATE office. Portal upload is not applicable.
B-30	SEPL	Section 11.3, Page 35	Missing Section 6.7.	Typographical error. The reference to Section 6.7 shall be read as Section 13.2.5.
B-31	SEPL	Section 12.5, Page 40	Local content – all CREATE start-ups are Make in India, paragraphs on local content and border sharing countries are irrelevant.	Accepted.
B-32	SEPL	Sections 13.2.5, 13.2.7, Page 43	Missing Sections 5.2.1 and 6.6.	Typographical errors. Section 5.2.1 shall be read as Section 5.2 and Section 13.3 (Exit and Handover). Section 6.6 shall be read as Section 6.5 (Prices and Price Variation).

B-33	SEPL	Chapter 14 / 14.1 Part B, Page 49	Dashboards – eight distinct roles; all roles may be listed.	As per RFP.
B-34	SEPL	Chapter 14 / 14.1 Part C, 14.2, Pages 50– 51	Air-gapped requirement while infrastructure is on cloud; air-gapped provision may be dropped.	As per RFP.
B-35	SEPL	Form C#1, Pages 78–79	Commercial bid Heads – in light of SN 8, the commercial bid form may be simplified.	Please refer to part A, SN A-13
B-36	SEPL	13.2.5, Form C#3	Performance Bank Guarantee - being a Startup, it would be very difficult for us to furnish the PBG upfront. We therefore propose that the Authority consider accepting alternative PBG instruments, such as post-dated cheques or fixed deposits (FDs), so that we are not financially burdened before the project itself commences.	PBG as Fixed deposits would be allowed as per standard format.

PART C – GENERAL TERMS

1. This Corrigendum is issued in accordance with Section 10.2 of the RFP and shall be published on the CREATE/IIITL Portal No separate individual intimation shall be issued.
2. Bidders are advised to monitor the CREATE Portal until the deadline for submission.
3. The last date and time for submission of bids remains 15.10.2026 at 15:00 hours, unless extended by a further corrigendum. Since this Corrigendum is issued more than seven days before the deadline, no extension is required on this account.
4. All the respective submission forms applicable to above amendments would accordingly stand updated. All other terms and conditions of the RFP, remain unchanged.
5. This Corrigendum issued post approval of the authorised signatory of CREATE and shall form part of the contract documents.

Annexure - Revised Payment Milestone Schedule

Table 6.2.1 — Software

Milestone	Trigger and Acceptance Condition	Deliverables Required	Value Released
M1 — Software Delivery	Delivery and activation of the platform licences in the name of UPPCB	Platform licence purchase order; activation certificate; perpetual-licence declaration; licence assignment in favour of UPPCB	100% of the software value – Head A

Table 6.2.2 — Implementation Services

Milestone	Trigger and Acceptance Condition	Deliverables Required	% of Implementation Value
M2 — Contract Execution and Team Mobilisation	Master Services Agreement signed; and the minimum key personnel confirmed deployed in accordance with the resource plan in the Technical Bid	Signed Master Services Agreement; resource deployment confirmation stating names, roles and on-site joining dates, where applicable.	35% of Head (B+C)
M3 — SRS, Architecture and Project Plan Approved	Software Requirements Specification, High-Level Design, Low-Level Design and the detailed Project Plan showing milestone-wise resource allocation and delivery schedule, submitted and certified	SRS; HLD; LLD; FRS conformance report; Project Plan	15% of Head (B+C)
M4 — Software and Infrastructure Setup Services	Production software and infrastructure setup ready and demonstrated	Platform readiness demonstration against requirements; installation documentation	20% of Head (B+C)
M5 — Go-Live	Design, development and deployment of use cases in the production environment as per Go-Live definition in Part A, SN A-9 & A-10	UAT test cases and completion report for the use cases; alert generation log; UAT completion certificates issued by IIIT Lucknow;	20% of Head (B+C)
M6 — System Expansion	Completion of the state-wide on boarding as per part A, SN A-10	facility-wise Go-Live/ data ingestion report; Final Acceptance Certificate	10% of Head (B+C)

Table 6.2.3 — Recurring Charges during Operations and Maintenance for 1st year

Milestone	Trigger and Acceptance Condition	Deliverables Required	Value Released
M7 — Software Support and Subscription Renewal	Twelve months from the M1 activation date, and annually thereafter	Renewal certificates for all platform licences; confirmation that perpetual use rights are unaffected by the renewal cycle;	100% of head D1

Milestone	Trigger and Acceptance Condition	Deliverables Required	Value Released
M8 — Annual Maintenance Charge	Commencement of Operations and Maintenance Phase following M5 –Go-Live	Monthly service-level reports, incident logs, Support team deployment records	The annual Operations and Maintenance value, released in four equal quarterly instalments in arrears of head D2 = head D2/4

Table 6.2.4 — Infrastructure

Milestone	Trigger and Acceptance Condition	Deliverables Required	Value Released
M9 — Cloud Infrastructure Support and Renewal	Submission of sizing details for the quarter (for phase till Go-Live and Post Go-Live)	Quarterly invoice/Billing details for that period.	Reimbursed on quarterly basis at actual

Table 6.2.5 — Ancillary Services

Milestone	Trigger and Acceptance Condition	Deliverables Required	Value Released
M10 — Ancillary service proposed for the project	Acceptance of the service for project.	PDI including delivery challan	100% of Head E

Any ancillary service that is required for effectively delivering the value.

Table 6.2.6 — Recurring Charges during Operations and Maintenance for 2nd & 3rd year

Milestone	Trigger and Acceptance Condition	Deliverables Required	Value Released
M11 — Software Support and Subscription Renewal	Twelve months from the M1 activation date, and annually thereafter	Renewal certificates for all platform licences; confirmation that perpetual use rights are unaffected by the renewal cycle;	100% of head F21 at the beginning of Year 2 100% of head F31 at the beginning of Year 3
M12 — Annual Maintenance Charge	Commencement of Operations and Maintenance Phase following M6 –Go-Live	Monthly service-level reports, incident logs, Support team deployment records	Released in four equal quarterly instalments in arrears of: head F22/4 during year 2 head F32/4 during year 3

Annexure Revised Form C#1 — Commercial Form

Head A — Software and Platform Licences

S. No.	Description	Qty	Unit	Unit Rate (₹)	Total (₹)
A	Core platform and container orchestration licences (perpetual, in the name of Department)				
	Sub-total, Head A (excluding GST)				(A)

Head B — Implementation Services

S. No.	Description	Basis	Total (₹)
B	Go-Live execution at Lucknow, UAT, including calibration post UAT and Statewide rollout across all facilities	Lump sum	
	Sub-total, Head C (excluding GST)		(B)

Head C — Misc Critical Services

S. No.	Description	Basis	Total (₹)
C	Any other services critical for project success	Lump sum	
	Sub-total, Head C (excluding GST)		(C)

Head D — Recurring Charges, Operations and Maintenance Phase for first year

S. No.	Description	Year 1 (₹)
D1	Software support and subscription renewal for all Head A licences	
D2	Application and platform support and maintenance, including the on-site support desk	
	Annual sub-total, Head D (excluding GST)	(D)

Sub-total, Head D (sum of Year 1): (D)

Head E — Misc Ancillary Services

S. No.	Description	Basis	Total (₹)
E	Any ancillary service that is required for effectively delivering the value	Lump sum	
	Sub-total, Head E (excluding GST)		(E)

* Not used in Bid evaluation

Head F — Recurring Charges, Operations and Maintenance Phase for 2nd & 3rd year

S. No.	Description	Year 2 (₹)	Year 3 (₹)
F1	Software support and subscription renewal for all Head A licences	(F21)	(F31)
F2	Level-2 application and platform support and maintenance, including the on-site support desk	(F22)	(F32)
	Annual sub-total, Head E (excluding GST)		

* Not used in Bid evaluation

Total Bid Value for Evaluation

Particulars	Amount (₹), excluding GST
Head A — Software and platform licences	(A)
Head B — Implementation services	(B)
Head C — Misc Critical Services	(C)
Head D — Annual Recurring charges O&M – 1 st Year	(D)
TOTAL BID VALUE (A + B + C + D), exclusive of GST	

Total Bid Value in words (Rupees):

We confirm that the prices quoted above are firm and fixed for the full term of the contract, are exclusive of Goods and Services Tax only, and include all other taxes, duties, levies, travel, accommodation, insurance, warranty, third-party charges and every other cost of performance. We confirm that we have quoted for the entirety of the scope and that no element of the scope has been omitted. We accept the arithmetical correction provisions at Section 7.4.3.

Date: _____ Place: _____

Signature of Authorised Signatory: _____

Name: _____

Designation: _____