



Date: 11.07.2023

**Notice**

**Redressal of Grievances for the Post of Assistant Professor/Associate  
Professor/Professor & action taken thereupon**

With reference to the list of eligible/not eligible candidates for the Post of Assistant Professor/ Associate Professor/Professor uploaded on the institute website on 28.06.2023, several grievances were received by the institute. The list of grievances entertained by the institute in this regard along with action taken thereupon is placed below :-

1) Department of Mathematics -

S.No	Application Number	Details of Grievance	Action Taken
1		Dear sir, Today, I received your email regarding the shortlisting of candidates for the faculty interview. I have applied for level 11 in the department of Mathematics at your institute. But I did not see my application id in the list of shortlisting candidates in spite of fulfilling the criteria of the eligibility. For your concern, I am attaching the application form along with the fee receipt. Please consider my request and do the needful. Thanks & regards	Your Application Number is 2023-01-05008 & you are eligible for Level 11
1.1	2023-01-05008	Dear sir, I received your email on June 30, 2023, regarding the shortlisting of candidates for the faculty interview. I had applied for level 11 in the department of Mathematics at your institute. Surprisingly, I received an email from your side but I could not find my application id in the list of shortlisting candidates (neither eligible candidates nor ineligible candidates) in spite of fulfilling the criteria of the eligibility. For your concern, I am attaching the application form along with the fee receipt. Please consider my request and do the needful.	
2		Dear Sir, I had applied for the post of Assistant Professor Grade II (Level: 10) in Mathematics at IIIT Lucknow. The <b>application number is 2022-03-31004</b> . Please <b>clarify the reason for not shortlisting me as a potential candidate</b> for the above mentioned post?	Your Application Number is 2022-04-01001 & you are eligible for Level 10
2.2	2022-04-01001	Dear Sir, I had applied for the post of Assistant Professor Grade II (Level: 10) in Mathematics at IIIT Lucknow. The application number is 2022-03-31004. Please clarify the reason for not shortlisting me as a potential candidate for the above mentioned post?	

3		<p>Dear Sir/Ma'am, I wanted to know the status of my application as I can not see the application number 2022-11-20001 either in the eligible list or in the no-eligible list. I could find application number 2022-11-20004 in the eligible list, and I can recall that when I was submitting the application, there was some error, because of which I submitted the application multiple times. So I just wanted to know if it is the same application as 2022-11-20001 (Dr. Utkarsh Verma).</p> <p>I have attached my application with this email. Please have a look.</p> <p>Also, Does a list of eligible candidates mean they are just eligible, or can they come for the interview? Will there be any other list of shortlisted candidates for interviews?</p>	
3.1	2022-11-20004	<p>Dear Sir/Ma'am, I wanted to know the status of my application as I can not see the application number 2022-11-20001 either in the eligible list or in the not-eligible list. I could find application number 2022-11-20004 in the eligible list, and I can recall that when I was submitting the application, there was some error, because of which I submitted the application multiple times. So I just wanted to know if it is the same application as 2022-11-20001 (Dr. Utkarsh Verma).</p> <p>I have attached my application with this email. Please have a look. I sent an email earlier regarding the same but didn't get any response. Please let me know if any documents were missing at my end or if my application was not considered in this round of evaluation.</p> <p>Also, does a list of eligible candidates mean they are just eligible, and there will be another shortlist, or are they shortlisted for interviews?</p> <p>Thanks,</p>	Your Application Number is 2022-11-20004 & you are eligible for Level 11
4		<p>Dear sir/madam,I had applied for the post of assistant professor (Grade-II, Level-10) in the Department of Mathematics. However, my application no. (2022-12-27005) is not available in eligible and non-eligible lists both. Could you please look into this?Thanks and regards,</p>	
4.1	2022-12-27006	<p>Dear Sir/Madam, I applied for the post of assistant professor (Grade-II, Level-10) in the Department of Mathematics. However, my application no. (2022-12-27005) is not available in eligible and non-eligible lists both. I have attached the application form and fee receipt here for you.</p> <p>There might be two applications with my name. The other application may be with the application number other than I mentioned.</p> <p>Please look into this matter.</p> <p>Thanks and regards,</p>	Your Application Number is 2022-12-27006 & you are eligible for Level 10
5		<p>Dear Sir, I had a project titled " Hybrid Production System with Uncertain Return Quality and Different Remanufacturing Policies " as PI the project has been sanctioned for seed grants under TEQIP III.</p> <p>Please find the certificate attached herewith for your consideration.</p>	You wrote zero ongoing sponsored projects during submitting your application form
5.1	2023-01-09006	<p>Dear Sir, I would like to inform you that I am Dr. Om Praksh, currently working as Assistant Professor, Department of Mathematics, National Institute of Technology Sikkim. I have applied for a faculty position at IIIT Lucknow recruitment (application no. 2023-01-09006).</p> <p>I had a project titled " Hybrid Production System with Uncertain Return Quality and Different Remanufacturing Policies " as PI the project has been sanctioned for seed grants under TEQIP III.</p> <p>Please find the certificate attached herewith for your consideration.</p>	(application number 2023-01-09006) hence you are not eligible for Level 12. Further you do not have any computational projects/experiments.

6	2023-01-10007	<p>Respected sir, My name is Dr. Nidhi Sharma and application no. 2023-01-10007. I have been shortlisted for an interview. I want to inform you that I have published 12 papers in reputed international journals. Due to some technical errors these are not completely shown in my application form. So please consider it at the time of interview.</p>	Your Application Number is 2023-01-10007 & you are eligible for Level 10
7	2022-03-29001	<p>Dear Sir/Madam, Thank you very much for the email. Unfortunately, I could not find my application 2022-03-28001 neither in the list of eligible candidates nor in the list of ineligible candidates. Please find the enclosed application and fee payment receipt for your reference. Please do the needful. Thank You and looking forward to hearing from you!</p>	Your Application Number is 2022-03-29001 & you are eligible for Level 11
7.1		<p>Dear Sir/Madam, Thank you very much for the email. I had applied for the post of Assistant Professor (Level 11) at the Department of Mathematics, IIIT Lucknow on 28.03.2022. Unfortunately, I could not find my application 2022-03-28001 neither in the list of eligible candidates nor in the list of ineligible candidates. Please find the enclosed application form and fee payment receipt for your reference. Please do the needful. Thank You and looking forward to hearing from you!</p>	
8	2022-06-29001	<p>Dear Sir/ Ma'am, I Geethika Sebastian (Application No: 2022-06-29001) am a candidate for the upcoming faculty recruitment interview to be held on 18th July 2023, at the Department of Mathematics, IIIT Lucknow. This is to ask you if it would be possible to get accommodation in the Guest house/hostels on 17th and 18th July 2023. It would be really kind if you could provide the same. I will be highly obliged with your reply. Please find attached application form for reference. Thank you.</p>	No action required
9	2023-01-10095	<p>Dear Sir/Ma'am, Good evening! I would like to introduce myself as Dr. Sumit, an applicant for the post of Assistant Professor (Level 10) in Mathematics. I need help regarding my Application Number. I submitted my completely filled application form on time. But, due to some technical fault, I could not get the Application number. Could you please help me to know my application number?</p>	Your Application Number is 2023-01-10095 & you are eligible for Level 10

10	2023-01-10050	<p>Dear Sir/ Madam,</p> <p>I have applied for Assistant Professor (Level 10 in OBC Category) against Advertisement No. IIITL/Recruitment/2021/RA-02. Also, I have deposited the application fee. But I could not get the application ID due to website issues. Kindly provide me the application id for the same. Details are as follows:</p> <p>Name- Dr. Ram Surat Chauhan  Father Name- Mr. Bahraichi Chauhan  DOB- 16/04/1993.</p> <p>Here, I have attached the pdf of the fee submission.  Thank You</p>	Your Application Number is 2023-01-10050 & you are eligible for Level 10
11	2022-11-07004	<p>Dear Sir,</p> <p>I, Dr. Jagabandhu Paul, applied for the post of Assistant Professor (Grade I, Level 12; application number 2022-11-07004). The reason for my application for not being selected, as mentioned on the notice, is "No Ongoing Sponsored project." I was unaware that Sponsored Project is a necessary criterion for the Level 12 post.</p> <p>If the application is unsuitable for Level 12, I request that you consider my application for a suitable level, Level 11. I am attaching an updated version of my resume for your reference.</p> <p>Thanks and best regards,</p>	You will have to apply again for Level 11 during the next round of recruitment process

## **2) Department of Management & Humanities**

S.No	Application Number	Details of Grievance	Action Taken
1	2022-06-17001	<p>Dear Sir/Ma'am,</p> <p>I feel sorry to inform you that I (2022-06-17001) have not been shortlisted for the post of Assistant Professor at Department of Humanities and Social Sciences. I completely respect your shortlisting criteria but just wanted to express my grievance that I have being rejected for not fulfilling the criteria of throughout 60% for the recruitment process.</p> <p>Sir I just want to let you know that other than my percentage in class 10th I had given best of my performance in further grades. I'm not justifying my low grade but there was some physical issues I couldn't performed well. I really want to serve IIIT Lucknow and won't let you down. If possible please reconsider my application looking into my other achievements as just grades of class Xth cannot describe my capabilities.</p> <p>I will be highly obliged to you for providing me an opportunity to perform at interview.</p>	No action required
2	2022-01-02003	<p>Dear Sir/ Ma'am,</p> <p>This is regarding my Application Number 2022-01-02003 in the Department of Management and Humanities for Assistant Professor Level-11.</p> <p>According to Essential qualification as per the Advertisement No. IIITL/Recruitment/2021/RA-02 published on 24 Nov 2021 Experience required is written as 01 year. It is not mentioned that it should be post PhD experience only. Therefore I had applied for Level-11 as I have 27 months teaching experience prior to PhD. Had it clearly been mentioned in the advertisement, as it is mentioned for level 12, I would have applied for Level 10 instead of Level 11.</p> <p>Kindly resolve my grievance by allowing me to appear for the interview. Also, now I have one year teaching experience post PhD also.</p>	IN for Level 10

		Attaching the advertisement for your reference.  Looking forward to hear from you.	
2.1		Dear Sir/ Ma'am, This is regarding my Application Number 2022-01-02003 in the Department of Management and Humanities for Assistant Professor Level-11. According to Essential qualification as per the Advertisement No. IIITL/Recruitment/2021/RA-02 published on 24 Nov 2021 Experience required is written as 01 year. It is not mentioned that it should be post PhD experience only. Therefore I had applied for Level-11 as I have 27 months teaching experience prior to PhD. Had it clearly been mentioned in the advertisement, as it is mentioned for level 12, I would have applied for Level 10 instead of Level 11. Kindly resolve my grievance by allowing me to appear for the interview. Also, now I have one year teaching experience post PhD also.  Attaching the advertisement for your reference.  Looking forward to hear from you.	
2.2		Thank you for the information. I have already registered my grievance. Kindly do the needful.  Looking forward to hearing from you.	
3	2023-01-09012	Dear Sir/Ma'm, Myself Ajoy Jose, submitted PhD Thesis on November 2022 in Law from Indian Institute of Technology, Kharagpur. My PhD topic is on Implementation of Traditional Medicinal Knowledge under Biodiversity Legislation in India. I'm worked under the supervision of Prof.M.Padmavati from RGSOIPL ( <a href="http://www.iitkgp.ac.in/departement/IP/faculty/ip-mpadma">http://www.iitkgp.ac.in/departement/IP/faculty/ip-mpadma</a> ) and Associate Prof.Tapas Kumar from Metallurgical and Materials Engineering ( <a href="http://www.iitkgp.ac.in/departement/MT/faculty/mt-tapas">http://www.iitkgp.ac.in/departement/MT/faculty/mt-tapas</a> ). I happen to notice rolling advertisement for the faculty position. I was trying to fill the application for the position of Assistant Professor. I have paid the fees. Unfortunately whenever i'm trying to submit the form its showing Server Error 505. So i'm worried whether it is submitted or not. Along with this mail i'm attaching my resume and receipt of payment. I believe your esteemed institution is the best platform for me to boost my career in teaching. Along with this mail i'm attaching CV for your reference.	You wrote thesis submitted during submitting your application form (application number 2023-01-09012) hence you are not eligible for Level 10
3.1	Dear Sir/Ma'm, I would like to intimate that I have been awarded PhD on 28-04-2023. Kindly find my updated CV. Sincerely, Dr. Ajoy Jose BA.,LL.B(Hons) LLM(IPR) - IIT Kharagpur PhD (2019-2023) - IIT Kharagpur		
4	2021-12-01002	Dear Sir/Ma'am,  I am writing to kindly request you to help me in retrieving my application ID. I applied for the faculty position in Humanities and Management in 2021 and I am unable to track down my application number after a technical glitch in my system. I am also unable to login to my faculty application portal at IIIT Lucknow website to retrieve my application ID.  Could you please help me with this regard? These are my details: Name: Shaifali Arora DOB: 16.12.1992	Your Application Number is 2021-12-01002 & you are not eligible for Level 10

5	2022-04-21001	<p>Dear Sir, I appeal to you to reconsider my application. Though an ongoing sponsored project is missing, I have mentioned four such projects, I have worked upon. I also further aim to work on such projects. I request you to consider my candidature so that I can be evaluated in an interview. Shall remain thankful,</p>	<p>You wrote zero ongoing sponsored projects during submitting your application form (application number 2022-04-21001) hence you are not eligible for Level 12</p>
6	2021-12-06005	<p>Dear All, Thanks for your email. However, the file don't mention the details of the advertisement number. Since I had applied twice along with the fees, I would be highly obliged if you can help me in knowing my application number as I had filled the form online. My details are as under:</p>	<p>Your Application Number is 2021-12-06005 &amp; you are not eligible for Level 12</p>
6.1	<p>Trail mail refers.  However I couldn't find any notice.  Please help me in knowing my registration number. Seems the process is too late.. Kindly help.</p>		
7	2021-12-26002	<p>Dear Sir/Madam</p> <p>This is in reference to application number 2021-12-26002 , For Level 12 in the Department of Management &amp; Humanities . My application has not been shortlisted for the following reason- No Ongoing Sponsored project. I would like to draw your kind attention towards following points -</p> <ol style="list-style-type: none"> <li>1. After submission of my PhD thesis, I was doing a significant amount of consulting projects for domestic and international clients.</li> <li>2. After I had joined academia in CFTI management institutions, the focus was on revenue generation through executive education. As a program co-director, I had successfully run two executive programs with total revenue of more than 70 lakhs.</li> <li>3. Currently I am the Principal Investigator in a project sponsored by National Housing Bank (Govt of India) of Rs 2,50,000 .</li> </ol> <p>Hence I sincerely request that if possible, please review my application and shortlist it for further processing. Let me know if any further information is required.</p>	<p>You wrote zero ongoing sponsored projects during submitting your application form (application number 2021-12-26002) hence you are not eligible for Level 12</p>
8	2021-12-01001	<p>Thanks for sending the information and reminder. I just want to request that as I applied in the year 2021 and now it is 2023. I have applied for Assistant Professor but now I am currently working as an Associate Professor. Thus, request you to please consider my candidature for the Associate Professor in Management. If you want then I can share the updated CV and details as required for the same. Kindly look into it and do the needful. Thanks and Regards</p>	<p>You have been found eligible for Level 12 as per the details mentioned by you in your application form (application number 2021-12-01001)</p>

9	2021-12-18001	Dear Sir/ Mam, I have missed on my application number is there way to find it. Dr.Rhizu Krishna	Your Application Number is 2021-12-18001 & you are not eligible for Level 10
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### **3) Department of Computer Science & Information Technology**

S.No	Application Number	Details of Grievance	Action Taken
1	2022-06-29002	Dear Sir, Greetings! With respect to my application number 2022-06-29002, for the Post of Assistant Professor in the CS/IT department, I find that my application no. is listed under Not Eligible Candidates for Level 11. The reason mentioned is "Incomplete application fee payment". However, I have paid the application fee and the proof for the same is hereby attached. I kindly request you to please re-examine the same and consider my application to be eligible for the applied post. I shall be highly thankful to you.	Bring the proof of your application fee payment during the interview at scheduled date
2	2023-01-03007	Dear Sir, I am unable to search my application id for Assistant Professor. Kindly request you to provide my application id. The details are as follows:	Your Application Number is 2023-01-03007 & you are eligible for Level 10 . Bring the proof of your application fee payment during the interview at scheduled date
2.1		Dear Sir, I am writing to raise a formal grievance. I am unable to identify the application id given in the shortlisted list. I have submitted the form in the portal three to four times due to some server issues with the portal. Each time the application id was different. So, I have not saved any application id and not received any email regarding the final submission. Now, I am unable to track my application id. I have evidence of form submission in the form of a fee receipt. I would be grateful if you could let me know about my grievance.	

2.2		<p>Dear Sir, I am unable to search my application id for Assistant Professor. Kindly request you to provide my application id. The details are as follows:</p> <p>Name: Dr. Jagrati Singh Current Institute: Centre for Advanced Studies, AKTU Lucknow</p>	
3	2022-04-27007	<p>Respected Sir/Madam Subject: Consider my candidacy for the faculty interview. Respected Sir/Madam, This refers to the Final Report of the Screening Committee held against the advertised post of Assistant Professor (For Level 10), in the department of Computer Science &amp; Information Technology of your esteemed IIIT. My name (Shweta Vikram, Application No.: 2022-04-27007) appears in "List of Not Eligible Candidates: For Level 10 (Remarks: Payment information cannot be traced)". I fill Complete Application Form and also Pay Fee. I faced many technical errors (like 505, 555) during the completion of the Application form in the IIIT Lucknow portal. I did not receive any mail regarding notice Advt. Ref No. - . IIITL/recruitment/2021/RA-02 dated 24.11.2021, Date: 23.12.2022, for "update their profile/submit any other details pertaining to the essential/desirable qualifications required for the applied post". I completed all the necessary formalities and made the required payment. At that time, I received confirmation that my application was complete. I have now been informed that my payment cannot be traced; it would be unfair to disqualify a candidate solely based on a payment issue. Proof of Confirmation mail and Filled Form are attached herewith. You are requested to kindly trace Payment information and consider my case to be put in the List of Eligible Candidates (For Level 10) candidates list. Hope for your kind consideration. Thanking You.</p>	Bring the proof of your application fee payment during the interview at scheduled date
4	2023-01-05005	<p>Dear Sir, I, Manmohan Singh, have filled out many applications among them one application was successfully submitted. I am attaching the application form and payment for the recruitment of an assistant professor in the Department of CSE &amp; IT (Level 10). I kindly request you to please solve my problem as soon as possible.</p>	Your Application Number is 2023-01-05005 & you are eligible for Level 10
5	2022-05-22002	<p>Respected Sir/Mam I Dr. Dinesh Kumar Kotary shortlisted for interview for the post of Assistant Professor (AGP 6000) in CS/IT Department at IIIT Lucknow. I am very thankful to you for shortlisting me for the interview. My request is from you to kindly update my list of publications. I am attaching the list of publications for the SCI Journals and Conferences.</p>	Bring all your documents during the interview at scheduled date



6		<p>Dear Sir</p> <p>I applied for a faculty position in the CS department in April 2022. It has been more than 1 year. Even after the submission of 10-15 multiple applications I received only one application No. coming as finally submitted. I have found that I have not been considered for shortlisting. My name is neither shortlisted nor rejected.</p> <p>The recruitment portal all the times showed this - Server Error 505 and the data got refreshed each time. This same problem occurred with a number of my known acquaintances/faculty personnel.</p> <p>The portal did not allow any further updation despite multiple trials. On recently checking the website of the Institute I found that the Institute has allowed to submit the updation through Google sheet in December 2022 and the portal was closed on 10.01.2023. This clearly showed the problems with the institute application portal.</p> <p>Sir, if I was informed in December 2022 to provide any further information/application upgradation, I would have certainly done so. No email has been received by me. As the portal was not allowing me to update the Research Papers at the time of submission of form filling I could have done that later through Google Form. Such limited information/notice was only useful for the people in close vicinity of the Institute who were aware of the notice.</p> <p>Despite the successful submission of the form for Assistant Professor- Level 12, I had not been considered for shortlisting which is very disappointing and disheartening.</p> <p>Please check the details again and allow me to appear for the Interview for the Faculty position. Please consider the Grievance. It was only due to the defects in the portals.</p>	Send the proof of application fee payment and your application form
7	2023-01-10031	<p>Dear Sir/madam,</p> <p>While applying for the post of assistant professor in the department of Computer Science and Information Technology, i didn't receive any confirmation or acknowledgement mail from your side. Because of that I don't have any registration number to check the list of eligible candidates. I had paid the fee (receipt attached). I also tried to mail at rectt.faculty@iiitl.ac.in but didn't receive any response (screenshot attached). Kindly help and do the needful.</p> <p>Thanking you</p>	Your Application Number is 2023-01-10031 & you are eligible for Level 11
8	2023-01-09005	<p>Dear Sir/ Madam,</p> <p>I have applied for the post of Assistant professor ( Level 10 in women category ) against Advt. No. IIITL/Recruitment/ 2021/RA-02. I have deposited the application fee as well. But due the website issue (server error), the application id could not be generated. At that time, I had informed regarding the issue, but did not receive any response. Kindly look into it and provide me the application id if possible for the same. The application details are as follows,</p> <p>Name: Dipty Tripathi  Father name: Ram Ashray Tripathi  DoB: 4/8/1991  SBCollect Reference Number DUK1437390  Thankyou</p>	Your Application Number is 2023-01-09005 & you are eligible for Level 10

**The date of Interview (Mathematics Department) is – 18.07.2023**

**The date of Interview (Management and Humanities Deptt.) is – 31.07.2023**

The call letters will be sent shortly.

**The Interviews for CS/IT Department (earlier- 21&22 .07.2023) have been postponed and the new dates shall be intimated later. Pl. regularly check the website/registered email id.**

Date: 11<sup>th</sup> July 2023